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MANAGEMENT IDEAS for Stress Free Patients

ONE

Have Adaptil and Feliway diffusers in reception, consultation rooms, hospital and cattery.



TWO



Use LickiMats and Kongs in consultation rooms to help reduce stress and fear.

THREE

Have designated sniffing areas for promoting relaxation and positive association.



FOUR

Have treats readily available at the weighing scales and in the consultation rooms.

FIVE

Provide non-slip weighing scales.





SIX

Provide elevated areas for placing cat carriers.

SEVEN

In reception, provide separate areas that block visuals for fearful or anxious patients.



EIGHT

Have seats away from doorways and walkways.

NINE

Have separate entrance and exit doors to consultation rooms that avoid transfer through the reception area.



TEN

Create a positive association with the vets through a qualified puppy school instructor or drop-in visits.

